

HEALTH CARE WAREHOUSING

Sure, the 'household names' of the warehousing world can provide you with GWP compliant warehousing. But let's be honest, they're the big boys; and they're set up – and priced – to cater to the big boys in pharmaceuticals.

So what are your options if you don't have millions to throw at your pharmaceutical warehousing every year?

They're actually surprisingly limited. Only a handful of Australian third party logistics (3PL) suppliers can provide TGA compliant pharmaceutical warehousing. Fortunately, we're one of them...

Knowing your products are handled to the highest standards gives you peace of mind, and, quicker delivery translates into improved customer satisfaction and shorter sales cycles for your company.

The Web Portal provides you with visibility into your entire operation. You have 24/7 online access to inventory, tracking and tracing, expiration dates, RMA shipments, and reporting.

Features of our pharmaceutical warehousing systems

Our Managing Director has 25 years' experience in pharmaceutical warehousing, and many of our key staff members also have pharmaceutical logistics backgrounds. Not surprisingly, our pharmaceutical warehousing systems are very effective. Everyone is 100% bespoke – designed, from the ground up, specifically to meet the needs of the client.

Custom systems

- ✓ Split-case picking (less than a full box)
- ✓ Precise serial / lot batch tracking (enables product recalls if required)
- ✓ Radio Frequency (RF) picking system
- ✓ Secure client login for real-time order status
- ✓ Help desk solution to manage day-to-day communications
- ✓ Secure, climate controlled warehouse, including cool rooms, S8 vault
- ✓ Police check of all staff prior to employment
- ✓ Distribution (if required)
- ✓ Fully documented custom Lean process addressing all human interaction within the warehouse
- ✓ Monthly investments (no big up-front)
- ✓ Suitable for medium and small businesses
- ✓ Warehouse layout, security and OH&S
- ✓ Warehouse equipment, lighting and materials handling equipment
- ✓ Radio frequency terminals
- ✓ Warehouse management software system

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Fully project-managed transition

- ✓ Receipt of goods into a warehouse
- ✓ Quality control
- ✓ Status change management
- ✓ Storage
- ✓ Order receipt
- ✓ Order picking and packing
- ✓ Split case / item picking and packing
- ✓ Order consolidation for dispatch
- ✓ Lot / batch tracking
- ✓ Delivery services
- ✓ Re-order of stock lines
- ✓ Stocktaking
- ✓ Cycle counting
- ✓ Ticketing and labelling
- ✓ GWP
- ✓ TGA Compliance (if required)
- ✓ Vendor Managed Inventory
- ✓ Consignment stock
- ✓ Vector Management
- ✓ Standard Operating Procedures
- ✓ Quarantine process
- ✓ Recall services
- ✓ Document Management

Within these services the focus is on providing a complete service offering:
Sales order processing using sophisticated information systems

Order accuracy

- ✓ Prompt order fulfilment
- ✓ Optimal operating costs
- ✓ Ability to customise services
- ✓ Visibility
- ✓ Compliance
- ✓ Reporting
- ✓ Automated replenishment
- ✓ Direct to hospital deliveries
- ✓ Direct to home deliveries
- ✓ Direct to clinics deliveries
- ✓ Import / Export management, and
- ✓ Information

Visibility

Web based access to order enquiries and picking status
Email based help desk with telephone support.

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Receiving & Storage

Receiving: We apply and scan bar codes upon receipt for real-time tractability and process flow. Our quality inspection process ensures that products meet your specifications.

Quality Assurance: Our inbound quality inspections ensure that products meet your quality specifications.

Inventory Control System: Our RF technology provides real-time control from initial receipt to final shipment.

Storage: Our high density pallet storage is cost and space efficient. Our operations are designed to handle many different types of products.

Pick & Pack

Pick-to-RF System: The RF pick systems require minimal training and improve picking accuracy.

Serial / Batch Control: Stock with batch / serial numbers are stored, picked and recorded using RF scanners for accuracy and tracking.

Check weigh System: An in-line scale verifies package weights, comparing the database weight for all items with the actual weight. Orders not within the weight tolerance are audited for accuracy.

Pick lines: The main product selection areas contain thousands of SKU's, linked by RF to our WMS. We specialise in split case picking orders.

Packing Stations: These packing stations are fed by our pickers and our information systems even provide us with the most efficient carton sizes.

Replenishment: Our real-time RF (radio frequency) system ensures accurate control of inventory from receipt to shipment.

Distribution

Manifest System: Responsible for recording package information, our in-line scale is certified by carriers, including Fast Ways, Couriers Please, Toll and TNT, for efficient and accurate invoicing.

Carrier Selection: Your carrier or ours.

Key Service Benefits

- ✓ Compliance

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- ✓ Fit for purpose facilities
- ✓ Written Standard Operating Procedures
- ✓ Warehouse personnel are trained in GWP matters (hygiene, protective clothing, handling of goods, computer systems and preventative maintenance)
- ✓ Interface and computer systems validation

Increase productivity and efficiency

With an outsourced warehouse, we let you focus on your core business activities and reduce or eliminate your capital investment in non-core areas such as equipment and facilities.

Certainty and reliability

With a proven track record and an impressive customer portfolio, we will work to defined service levels to improve your entire supply chain.

Fast, accurate, detailed

A professional and progressive company, with the added partner resources of POD, Couriers Please, Star Track, Toll, Australia Post, Jet Express, TNT and more.

A complete, integrated solution

Supply chain management, leading edge technology and the most comprehensive distribution network available.

Responsive

Dedicated support personnel and regular service reviews ensure that our services continue to provide the best solution for your business needs. We'll adapt as you grow.

Call us today: 1300-486-329

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Delivering the Solution

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